



Mobile Work Order

for iPad, iPhone and iPod

The most revolutionary advancement to happen to Dispatching since the paper work order!

Team Management Systems' Mobile Work Order for iPad, iPhone and iPod not only looks like a standard paper work order, but also works like one. The technician simply enters dispatch times, material used, equipment serviced, and what was done to resolve the problem on one easy to navigate screen. The sell prices are automatically calculated based on the customer's billing rates and a professional looking invoice is generated for the customer to sign right on the screen. A copy of the signed invoice can be printed for the

customer and all of the information is automatically uploaded back to the office eliminating the need for manual entry. In addition to T/M billing, the Mobile Work Order also handles Flat Rate and As Agreed invoices as well as printed work orders for invoices that will be sent from the office. If you are billing based on Flat Rate Repair Codes, the customer can even sign for approved and declined repairs, of which a copy will be automatically uploaded back to the office. All of this from the technician's iPad, iPhone or iPod in the field.

Work Order

LABOR

Job ID	Technician	Start	End	Rate	Total
10001	Tech1	08:30A	09:20A	10.00	10.00

MATERIAL

Part Code	Description	Qty	Price	Ext
M001000	1/4 HP GENERAL-PURM MTC...	1	204.00	204.00
CAP010	RUN CAPT-SWITCH 6 370...	1	89.00	89.00
REF0100	R-22 REFRIGERANT/LB	1	70.00	70.00

FLAT RATE

Code	Description	Qty	Price	Ext
M001000	REPLACE 1/4 HP 175B RPT...	1	204.00	204.00
RUN01000	REPLACE 3 TO 10 MFD ST...	1	89.00	89.00
REF01000	CHANGE UNIT WITH R22...	1	70.00	70.00

EQUIPMENT & RESOLUTIONS

ID #	Brand	Model	Serial #
0004	HEIL	HEAT7308743	309804086

Problem Reported: PROB: AC-NO COOLING
ODU is not coming on.

Resolution:

Summary:

Flat Rate: 433.00
Adjustment: -25.98
Subtotal: 407.02
Tax: 25.98
Grand Total: 433.00
Received: 0.00
Balance Due: 433.00

- Retrieve calls to iPad, iPhone or iPod in the field
- View site and billing addresses
- View equipment and site history
- View problem reported and site notes
- Enter dispatch times
- Enter material used from truck inventory or warehouse
- Add/Edit equipment in the field
- Enter repair resolutions free hand or with pre-defined resolution codes
- Handles T/M, flat rate or as agreed invoices
- Integrates with popular flat rate packages
- Labor and material sell prices are automatically calculated based on customer's rate type
- Capture customer's signature
- Print or e-mail signed work order or invoice from the field
- Receive payments in the field
- All information is uploaded back to the office reducing workload and data entry errors
- Copy of the signed invoice with the customer's signature is automatically uploaded back to the office and attached to the record
- Integrated mapping
- Customer can sign off on accepting or declining recommended repairs
- Portrays a professional image to customers
- A true application, NOT Web Based! This means the technician can still invoice and collect payment even if no internet connection is available.
- Saves time and money!
- *Easy for Techs to Learn and Use!*

For more information, please contact
Team Management Systems, Inc.
(800) 299-7351

Www.acowin.com sales@acowin.com



A True Application, NOT Web Based!



ACOTRUCK Mobile Work Order

High quality Approvals & Invoices your customers can actually read!



Team Air Conditioning
11928 Fairway Lakes Drive
Ft. Myers, FL 33913
(239)437-8898 Fax: (239)437-9088
TC-1234567890

Gary Reh
4512 Pinehurst Greens Court
Estero, FL 33928

Proposed Work Approval

08/22/11
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Call Slip Number	P.O. Number	Invoice Date	Invoice Number
2402		08/22/2011	\$1850

Repair Num	Description	Qty	Unit	Extended	APPROVED	DECLINED
Diag	Diagnostic Fee	1	89.00	89.00	****	
CON010005	Replace 1/4 HP 825 RPM 230V Condenser Fan Motor	1	435.00	435.00	****	
RUN010000	Replace 3 to 10 MFD 370V Oval Run Capacitor	1	113.00	113.00	****	
LEK010010	Electronic/Ultrasonic Leak Search 3 to 5 ton Spl	1	247.00	247.00	****	

Approved Work Amount: 637.00

I have the authority to order the above work and do so order as outlined above. It is agreed that the seller will retain title to any equipment or material furnished until final & complete payment is made, and if settlement is not made as agreed, the seller shall have harmless for any damages resulting from the removal th

Gary Reh

Authorized Signature

08/22/2011 03:41PM

Work Order / Invoice - Once the work has been completed, the technician can present a professional looking work order or invoice to the customer that they can sign right on the device. Once the signature has been captured, the technician can either print or e-mail the form to the customer. The signed document will automatically be uploaded back to the office and attached to the customers record for future review and retrieval if necessary. Imagine never having to try to decipher a technicians handwriting or manually file a customers invoice again!

For more information, please contact
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Invoice

08/24/11
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Call Slip Number	P.O. Number	Invoice Date	Invoice Number
2402		08/24/2011	\$1850

Tech
NAME

Date
08/22/2011

Qty Material
(1) 1/4 HP Generic Motor
(1) Capacitor, 5 MFD

Qty Description
(1) Diagnostic Fee
(1) Replace 1/4 HP 825 RPM 230V Condenser Fan Mo
(1) Replace 3 to 10 MFD 370V Oval Run Capacitor

Brand Model Serial #
TRANE XL1200 TUD123456

Found motor off due to internal overload. Reset and found motor running high amperage. Replaced defective motor and capacitor and adjusted pulley to manufacturer's specification. Motor run tested & setup for normal operation.

Regulated by The Texas Department of Licensing and Regulation
P.O. Box 12157, Austin, TX 78711 800-803-9202, 512-453-6599

Gary Reh

Authorized Signature

CC #6781 Auth:580525 \$326.13, Check #5623 \$310.87

As Agreed: 619.12
Tax: 17.88

Grand Total: 637.00
Received: 637.00

Balance Due: 0.00